

Getting Started (MAC)



Please follow the steps below to install Clinic Server on a MAC

1. Ensure Mac OS X 10.4.8 (Tiger) or higher is installed. You can determine this by clicking on the Apple icon on the top left corner and selecting "About This Mac".
2. Ensure Safari 2.0 or higher is installed. You can determine this by starting Safari and selecting "About Safari" on the Safari menu.
3. Install Java 1.5.0_07 or later. If this version of Java or later is already installed skip to step 3d. Please note that this version of Java requires Mac OS X 10.4.8 or higher.
 - a) Download the Java 1.5.0_07 package to your desktop from http://www.apple.com/downloads/macosx/apple/macosx_updates/javaformacosx104release5.html
 - b) Shutdown Safari by selecting "Quit Safari" from the Safari menu.
 - c) Run the Java installation by opening the downloaded file JavaForMacOSX10.4Release5.pkg.
 - d) After Java is installed go to "/Macintosh HD/Applications/Utilities/Java/J2SE 5.0" and Open (double click) the "Java Preferences" utility.
 - e) Change the "Use Version" selection to J2SE 5.0, if necessary.
 - f) Change the Java Application Runtime Settings list such that J2SE 5.0 is at the top of the list by dragging it to the top, if necessary.
 - g) Click "Save" and close/quit the Java Preferences window.
 - h) You can delete the J2SE50Release5.dmg file if you wish.
4. Start Safari and enter the Clinic Server address for installing the application: clinicserver.com/cs
5. Click on the link for installing Clinic Server.

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6. This step is VERY important. A security certificate will appear with two options; trust, or show certificate. Hit show certificate. This will show you the IBL certificate. Check off the option "Always trust these certificates", and click "Trust". If you do not find the "Always trust..." choice then look for a "Details", "Advanced", "More" or "Add Keychain" selection to cause it to be displayed. Clinic Server security will refused a server connection unless the acceptance of the certificate is made ongoing.

Note if you try to log on and get the message "Cannot Connect with Server" You should review this step.

7. The Clinic Server software will now be automatically downloaded and installed. This will take a few minutes. You will be asked whether you would like to create short cuts for Clinic Server. Click "Yes" then click "Save".
8. Clinic Server will now start and ask for your ID and password.
9. If you have completed step 6 successfully but are still unable to log on, you may require a log on link available from Clinic Server support. Please contact Clinic Server support in this case. Please note:
 1. The next time you want to log on to Clinic Server just open the short cut on your desktop and Clinic Server will load within a few seconds.
 2. Pop-up menus in Clinic Server on the Mac are accessed by holding down the [Ctrl] key while clicking the mouse.
 3. The Open Patient File window seems a little quirky when running on the Mac under Java 5. If it does not appear after a reasonable wait or partially appears then try clicking the Open Patient File button again.

